

OUR GUARANTEE

At Brita, we stand behind our products and quality controls with a 30-day, 100% money-back guarantee. If for any reason you are not satisfied with a Brita product you purchased from Brita or one of our authorized sellers in the United States or Canada, you may request a refund or product replacement within 30 days of the date of purchase by contacting us at 1-800-24-BRITA.

EXCLUSIONS:

- This Guarantee does not apply to licensed products, including the Brita Hub, Brita Water, or Brita-branded under-sink units.
- Because we are unable to control the quality of our products sold by unauthorized sellers, unless otherwise prohibited by law, the Guarantee is not available for products purchased from unauthorized sellers, including unauthorized third-party sellers on online marketplaces. If you have any questions regarding whether a seller is an authorized seller of our products, please contact us at 1-800-24-BRITA.
- Must be the actual purchaser of a qualifying product to request a refund. The Guarantee is also limited to the original, end-user purchaser in the United States or Canada. Valid proof of purchase or receipt may be required.

Your satisfaction is important to us, whether or not you are within the 30-day Guarantee period. Please do not hesitate to contact us via this page <https://www.brita.com/support/faqs/warranty/> or call 1-800-24-BRITA for support.